

CareConnect is UCLA's electronic health record program.

CareConnect integrates inpatient and outpatient clinical records with appointments, registration, billing, and other patient-related business functions throughout UCLA Health and the David Geffen School of Medicine. CareConnect is based on software developed by Epic Systems Corp.

CareConnect is transforming the way we deliver care across the health system.

CareConnect is in use at Ronald Reagan UCLA Medical Center, Mattel Children's Hospital UCLA, Resnick Neuropsychiatric Hospital at UCLA, UCLA Medical Center, Santa Monica, and 150-plus patient-care clinics throughout Southern California.

CareConnect is enhancing patient care.

CareConnect offers an integrated set of systems that provides easy access to information to:

- Improve the overall patient-care process
- Enhance patient safety
- Support evidence-driven care
- Facilitate health sciences education
- Support clinical research programs across UCLA and its affiliated partners.

The best interests of our patients guide CareConnect's development and implementation.

CareConnect's Executive Oversight Board — composed of leaders from UCLA Health System and David Geffen School of Medicine — developed 11 principles to guide CareConnect. At the top of the list are the interests of our patients.

Everyone began using some form of CareConnect on March 1, 2013.

March 1, 2013: Much of CareConnect's functionality was rolled out in a single day:

- Scheduling, registration, billing, ADT, HIM, and health plan management at all hospitals (Ronald Reagan UCLA Medical Center, Mattel Children's Hospital UCLA, Resnick Neuropsychiatric Hospital at UCLA, and UCLA Medical Center, Santa Monica)

- Scheduling, registration, referrals, and authorizations for UCLA managed care members at all clinics
- Clinical applications – pharmacy, computerized provider order entry (CPOE), documentation, radiology, rounding lists – at all hospitals
- Computerized provider order entry (CPOE) and documentation at a group of clinics and procedure areas in our hospitals (Wave 0)
- CareConnect Lite as a replacement for cView at all clinics (except those clinics in Wave 0)

June 2013 – February 2014: Clinical applications (CPOE and documentation) and the patient portal (MyChart) are being rolled out to ambulatory clinics in waves.

An estimated 18,000 faculty and staff members are using CareConnect.

CareConnect users include physicians, pharmacists, nurses, advanced-practice nurses, other clinicians, trainees, students, and staff members working with scheduling, registration, billing, patient placement (ADT), and hospital information management (HIM).

CareConnect is built with full redundancy to prevent the system from going down.

Every effort is being made at all levels of the system to ensure that the system does not go down. If one component fails, the workload will be picked up by the redundant component. Data is replicated between data centers to provide disaster-recovery capability. Selected data will be available in the hospitals in case of a network outage.